

INKAS

Date: 9th January, 2015

To Whom It May Concern:

Subject - Our shipping/customs broker agent:

Cuchi Shipping Co., Ltd.

No. 57-59 Ho Tung Mau Street, District 1, Hochiminh City, Vietnam.

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Web. www.cuchishipping.com

In response to the questions below, we are pleased to reply as follows:

- a) How long have you been working with them?

 We have been working with them for around 10 years.
- b) Are you generally satisfied with their service performance? Do they meet your expectations in terms of delivery timeliness, reliability and cost competitiveness? Their service performance is excellent. They meet all our expectations in terms of delivery and timeliness. The cost is acceptable.
- c) Do you have any concerns about their reputation and the way they do business? Do they maintain a transparent practice that would not susceptible to corruption while dealing with various authorities to get a job done? Their reputation is very good and the way they do business is very professional. Transparent practice seems Okay so far.
- d) If you have other reasons why you choose their services, please do share with me. Their services are the best I have ever used so far.
- e) Last but not least, whether you would recommend their services to others in the industry. I would recommend them someone asks me.

Yours truly,

